

Support at Home Price List

Effective 1 November 2025

Service category	Service	Service availability	Hourly rate (*minimum of two hours applies)
Independence	Personal Care, Respite Care	Monday – Friday 6.00AM – 8.00PM	\$120.00
		Monday – Friday 8.00PM – Midnight	\$129.00
		Saturday	\$155.00
		Sunday	\$190.00
		Public Holiday	\$225.00
		Telehealth - 15 min	\$ 30.00
	Respite care, with travel	Monday – Friday 6.00AM – 8.00PM	\$135.00
		Monday – Friday 8.00PM – Midnight	\$144.00
		Saturday	\$185.00
		Sunday	\$205.00
Public Holiday		\$255.00	



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Independence (continued)	Overnight Care 8 hrs continuous inactive care plus 1 active hour	Sunday – Thursday nights	\$376.00 per shift
		Friday night	\$ 432.10 per shift
		Saturday night	\$ 455.90 per shift
		Public Holiday	\$ 666.70 per shift
	24-Hour live in care	Monday – Sunday	Price on application
	Chiropractor	Standard	\$220.00
	Osteopathy	Standard	\$180.00
		Initial/Complex	\$396.00
Therapeutic services	Remedial masseuse - standard	\$143.00	
	Remedial masseuse – initial/complex	\$251.00	
Transport	Direct transport (driver and car provided) Under 15km	Monday – Friday 6.00AM – 8.00PM	\$59.70
		Monday – Friday 8.00PM – Midnight	\$69.90
		Saturday	\$80.20
		Sunday	\$93.50
		Public holiday	\$110.90
	Direct transport (driver and car provided) 15-25km	Monday – Friday 6.00AM – 8.00PM	\$120.50
		Monday – Friday 8.00PM – Midnight	\$140.90
		Saturday	\$161.40



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Transport (continued)		Sunday	\$188.00	
		Public holiday	\$222.80	
	Direct transport (driver and car provided) 25-45km		Monday – Friday 6.00AM – 8.00PM	\$192.30
			Monday – Friday 6.00AM – 8.00PM	\$223.40
			Saturday	\$254.40
			Sunday	\$294.60
			Public holiday	\$347.40
Everyday Living	Domestic Assistance	Monday – Friday 6.00AM – 8.00PM	\$114.00	
		Saturday	\$142.75	
		Sunday	\$154.25	
		Public holiday	\$171.50	
	General Gardening	Based on availability	\$120.00	
	Edging & Lawn Mowing	Based on availability	Per quote	
	Tree Pruning	Based on availability	Per quote	
Home Maintenance & Repairs	Based on availability	Per quote		
Clinical Supports	Nursing care – enrolled nurse	Monday – Friday 6.00AM – 8.00PM	\$143.99	
		Saturday	\$216.00	
		Sunday	\$288.00	



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Clinical Supports (continued)	Nursing care – registered nurse	Public holiday	\$360.00
		Monday – Friday 6.00AM – 8.00PM	\$163.35
		Saturday	\$245.00
		Sunday	\$326.70
		Public Holiday	\$408.38
	Nursing assistant	Monday – Friday 6.00AM – 8.00PM	\$110.00
	Prescribed nutrition		Price on request – invoice cost + 10%
	Nursing care consumables		Price on request – invoice cost + 10%
	Restorative Care		\$150.00
	Care Management	Monday – Friday 8.00AM – 5.00PM	\$125.00
	Clinical Care Management	Monday – Friday 8.00AM – 5.00PM	\$159.70
	Dementia Advisory	Monday – Friday 6.00AM – 8.00PM	\$148.60
	Telehealth Dementia Advisory	Telehealth - minimum one hour	\$123.85
	Occupational therapy	Monday – Friday 6.00AM – 8.00PM	\$220.00
		Saturday	\$330.00



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Allied health and therapeutic services		Sunday	\$440.00
	Care management	Public holiday	\$550.00
	Physiotherapist	Per hour	\$212.00
	Podiatrist	Per hour	\$260.00
	Psychologist	Per hour	\$228.00
	Speech pathologist	Per hour	\$236.00
	Social worker	Per hour	\$200.00
Social support and community engagement	Spectrum group services	Attendance - half day	\$65.00
	Spectrum group services	Attendance - full day	\$130.00
	Social support transport		\$15.00
Assistive technology and home modifications	Assistive Technology	Monday – Friday 9.00AM – 5.00PM	Care Management Fee 10% of quote or \$500.00 Admin fee (lowest fee applies)
	Home Modifications	Monday – Friday 9.00AM – 5.00PM	Coordination: 15% of quote or \$1500.00 (lowest fee applies)



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Pricing terms and conditions

Rate Period	Standard rates apply for services delivered between 6am to 8pm, Monday to Friday. After-hours rates apply outside of these times, including evenings, weekends and public holidays.
Minimum Service Duration	In-home Support Services: minimum booking of 2 hours applies. All other services require a minimum of one hour, with service duration determined by the required scope of work.
Gardening Services	Gardening services vary by the size and volume of work. Quoted rates assume the use of client's green waste bin. Additional fees may apply for tipping or waste removal resulting from pruning or site clearance, depending on the volume of waste.
Price Review	<p>Any Service Contribution that you make that is determined in accordance with Government requirements, will change in accordance with the applicable laws. Our prices may be subject to regular price increases having regard to the cost of delivering Services. Details of the manner in which prices are indexed and adjusted are set out below and/or in our Price List.</p> <p>Our price (including those in our price list) will increase on 1 July if we provide you with at least 14 days' notice of a change. If we notify you of a change, our prices will increase by an amount up to the greater of 7.5%, any increase in CPI and any increase in the average wages of personnel concerned with the provision of home care (casual and permanent) under an applicable award or industrial instrument since the last review. Changes will be in accord with the Aged Care Act and the Aged Care Rules and the Australian Consumer Law.</p>



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Cancellation Policy

If you wish to change or cancel a service, you must provide us with at least two business days' notice. Other notice periods for you to make service changes may be set out in our price list. If you provide us with notice after 4pm, it will be taken to be received on the next business day or day (as applicable).

Business Hours

Weekdays: 9am to 5pm (Monday to Friday)
Weekends & public holidays: 8am to 3pm



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